

CHAIN ANNUAL REPORT

OUTER BOROUGHES

APRIL 2015 - MARCH 2016

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1. INTRODUCTION

This report presents information about people seen rough sleeping by outreach teams in the outer boroughs between April 2015 and March 2016. Information in the report is derived from the Combined Homelessness and Information Network (CHAIN), a multi-agency database recording information about rough sleepers and the wider street population in London. CHAIN, which is commissioned and funded by the Greater London Authority (GLA) and managed by St Mungo's, represents the UK's most detailed and comprehensive source of information about rough sleeping.

Most sections of this report include figures representing an amalgamated total for everyone seen rough sleeping in the outer boroughs taken as a whole, followed by a breakdown providing figures for each of the boroughs individually. Some people will have been seen rough sleeping in more than one of the outer boroughs during the year, so the combined total for the separate boroughs works out to a higher number than the overall amalgamated total for the outer boroughs.

The final section of the report presents information about people arriving at or departing from temporary accommodation for rough sleepers in the outer boroughs. People included in this section will have been seen rough sleeping at some point in their history, but not necessarily during 2015/16.

For the purposes of recording on CHAIN, Heathrow is counted as a "borough", so that the particular issue of rough sleeping at the airport can be distinguished from rough sleeping in the wider borough of Hillingdon.

Percentage figures in this report

Please note that, in some cases, percentage figures given in this report are rounded up or down to the nearest whole number. This may mean that individual figures in tables and charts do not add up to a combined total of 100%.

Glossary of acronyms used in this report

ASB: Anti-Social Behaviour

Defined in the Crime and Disorder Act (1998) as acting 'in a manner that caused or was likely to cause harassment, alarm or distress to one or more persons not of the same household as the perpetrator.'

CEE: Central and Eastern European

Used to denote the ten A8 and A2 European Union accession countries (Bulgaria, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Slovakia and Slovenia).

CHAIN: Combined Homelessness and Information Network

A multi-agency database recording information about rough sleepers and the wider street population in London, commissioned and funded by the GLA and managed by St Mungo's.

EEA: European Economic Area

The 28 countries of the European Union (EU), plus a further three countries that are part of the EU's single market (Iceland, Liechtenstein and Norway). Common usage generally also includes Switzerland, whose citizens have the same rights to live and work in the UK as other EEA nationals.

GLA: Greater London Authority

The top-tier administrative body for Greater London, consisting of a directly elected executive Mayor of London, and an elected 25-member London Assembly.

NLOS: No Living on the Streets

A GLA commissioned assessment and reconnection project for rough sleepers who were living on the streets and not eligible for No Second Night Out. From October 2014 onwards the project was integrated into the GLA's No Second Night Out service.

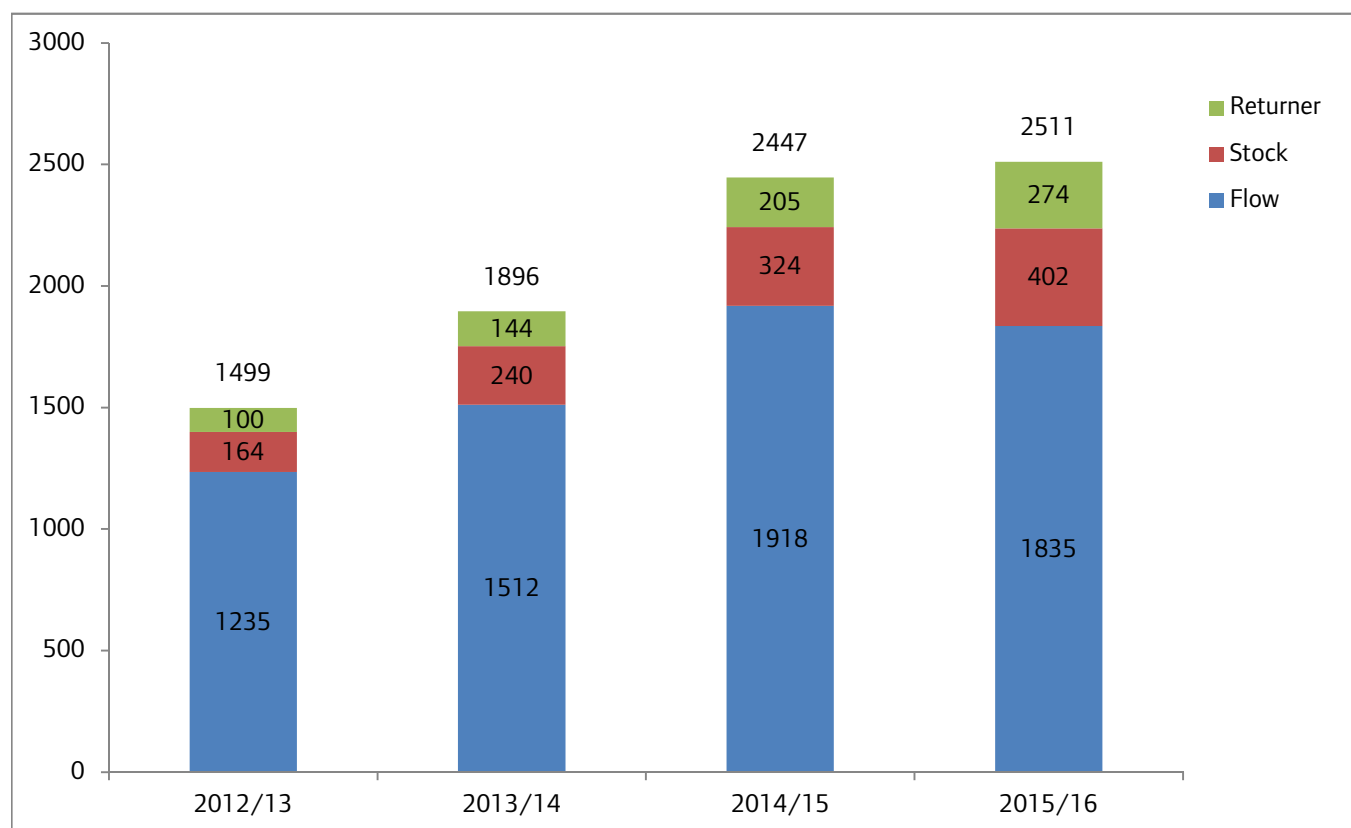
NSNO: No Second Night Out

A GLA commissioned assessment and reconnection project for rough sleepers. The service originally specifically targeted new rough sleepers, but from October 2014 onwards it has also worked with rough sleepers who are living on the streets. The term is also used in other contexts to refer to a wider strategy to end rough sleeping, both in London and nationwide.

2. ROUGH SLEEPER POPULATION ANALYSIS

2.1 Number of people seen rough sleeping: Flow, stock, returner model

People seen rough sleeping in the year, by the flow, stock and returner model.



2012/13 base: 1499

2013/14 base: 1896

2014/15 base: 2447

2015/16 base: 2511

The flow, stock and returner model categorises people seen rough sleeping in the year according to whether they have also been seen rough sleeping in previous periods:

Category	Description
Flow	People who had never been seen rough sleeping prior to 2015/16 (i.e. new rough sleepers).
Stock	People who were also seen rough sleeping in 2014/15 (i.e. those seen across a minimum of two consecutive years).
Returner	People who were first seen rough sleeping prior to 2014/15, but were not seen during 2014/15 (i.e. those who have had a gap in their rough sleeping histories).

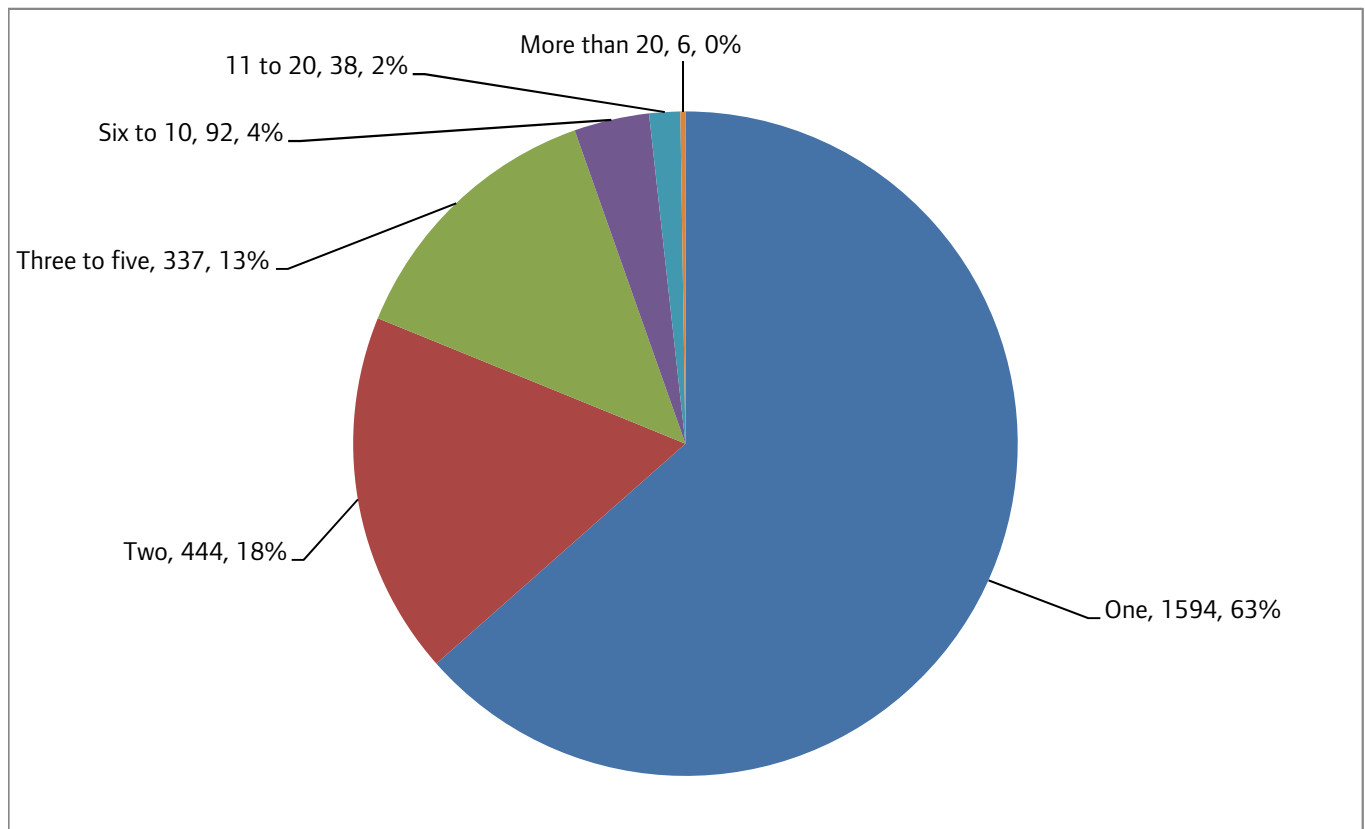
2,511 people were seen rough sleeping in the outer boroughs in 2015/16. This represents a 3% increase when compared to 2014/15.

73% of people seen rough sleeping in the outer boroughs during the year were new rough sleepers (flow), while 16% fell into the stock category, and 11% were returners.

Borough	Flow	Stock	Returner	Total
Barking & Dagenham	32	0	0	32
Barnet	74	7	7	88
Bexley	22	3	1	26
Bromley	32	8	7	47
Croydon	119	29	18	166
Enfield	112	16	8	136
Greenwich	77	24	9	110
Hackney	87	32	29	148
Haringey	103	15	17	135
Harrow	60	1	4	65
Havering	15	4	1	20
Heathrow	158	54	29	241
Hillingdon	44	3	9	56
Hounslow	138	40	13	191
Kingston upon Thames	26	1	4	31
Lewisham	102	15	16	133
Merton	38	7	4	49
Newham	207	29	24	260
Redbridge	152	33	37	222
Richmond	74	36	23	133
Sutton	28	6	1	35
Waltham Forest	105	26	8	139
Wandsworth	63	22	11	96

2.2 Number of times seen rough sleeping

People seen rough sleeping in the year, by number of times seen rough sleeping.



Base: 2511

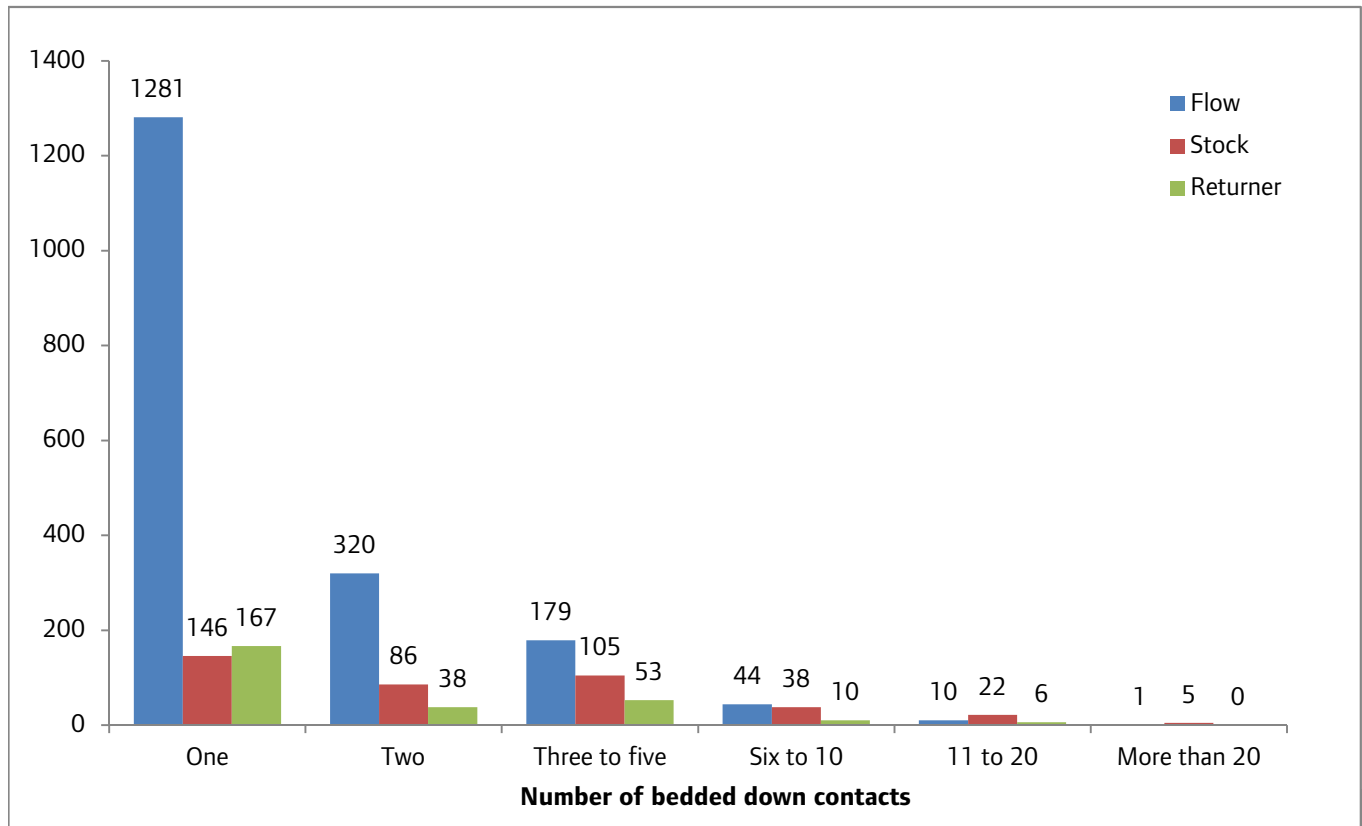
1,594 (63%) people were seen rough sleeping only once in 2015/16, this compares to 1,674 (68%) seen rough sleeping only once in 2014/15.

70% of people seen rough sleeping in the outer boroughs during 2015/16 who were new to the streets did not spend a second night on the streets during the year.

Borough	Number of times seen bedded down					Total
	1	2	3	4	5+	
Barking & Dagenham	26	3	1	0	2	32
Barnet	68	8	7	1	4	88
Bexley	20	3	3	0	0	26
Bromley	33	10	1	2	1	47
Croydon	109	32	7	8	10	166
Enfield	93	25	7	4	7	136
Greenwich	64	25	9	5	7	110
Hackney	75	27	15	10	21	148
Haringey	85	25	11	6	8	135
Harrow	45	14	3	2	1	65
Havering	12	4	3	1	0	20
Heathrow	143	36	24	17	21	241
Hillingdon	38	9	5	2	2	56
Hounslow	83	48	24	9	27	191
Kingston upon Thames	21	5	2	1	2	31
Lewisham	94	29	2	4	4	133
Merton	33	10	1	2	3	49
Newham	193	38	15	7	7	260
Redbridge	100	35	21	11	55	222
Richmond	68	30	11	6	18	133
Sutton	26	5	2	0	2	35
Waltham Forest	102	24	5	5	3	139
Wandsworth	50	23	6	6	11	96

2.3 Rough sleeping volume: Flow, stock, returner model

People seen rough sleeping in the year, by flow, stock, returner model, and number of times seen rough sleeping.



Base (Flow): 1835
 Base (Stock): 402
 Base (Returner): 274

2.4 New rough sleepers (flow): History prior to rough sleeping

People seen rough sleeping for the first time ever in 2015/16, by history prior to first being seen rough sleeping.

The table below details what kind of accommodation new rough sleepers reported they were living in as their last longer term or settled base prior to first being seen rough sleeping.

Last settled base	No.	%
Long term accommodation		
Private rented accommodation	420	45%
Owner occupied accommodation	25	3%
Local authority accommodation	81	9%
Housing association accommodation	38	4%
Tied accommodation	6	1%
<i>Long term accommodation subtotal</i>	<i>570</i>	<i>62%</i>
Short or medium term accommodation		
Hostel	47	5%
Temporary accommodation (Local authority)	23	2%
Temporary accommodation (non-Local authority)	7	1%
Asylum support accommodation	5	1%
<i>Short or medium term accommodation subtotal</i>	<i>82</i>	<i>9%</i>
Institution		
Prison	31	3%
Hospital	7	1%
<i>Institution subtotal</i>	<i>38</i>	<i>4%</i>
Inappropriately accommodated		
Squat	13	1%
Outhouse	0	0%
<i>Inappropriately accommodated subtotal</i>	<i>13</i>	<i>1%</i>
Newly arrived in UK		
Newly arrived in UK - not homeless in home country	23	2%
Newly arrived in UK - homeless in home country	7	1%
<i>Newly arrived in UK subtotal</i>	<i>30</i>	<i>3%</i>
Other	191	21%
Not recorded	911	
Total (excl. not recorded)	924	100%
Total	1835	

Note: Total excluding not recorded is used as the base for percentages.

The table below details new rough sleepers' status at their last settled base, where the last settled base was not of an institutional or inappropriate nature.

Status at last settled base*	No.	%
Tenant	257	45%
Informal arrangement	143	25%
Parental home	87	15%
Living with partner	76	13%
Owner	13	2%
Not recorded/applicable	215	
Total (excl. not recorded/applicable)	576	100%
Total	791	

*Applies to people whose last settled base was local authority accommodation, temporary accommodation, owner occupied accommodation, private rented accommodation, tied accommodation, and in some cases where "other" has been specified.

Note: Total excluding not recorded/applicable is used as the base for percentages.

New rough sleepers' reasons for leaving their last settled base prior to first being seen rough sleeping.

Reason for leaving last settled base	No.	%
Asked to leave or evicted		
Asked to leave	187	20.3%
Evicted - arrears	98	10.7%
Evicted - ASB	20	2.2%
Evicted - other	66	7.2%
<i>Asked to leave or evicted subtotal</i>	<i>371</i>	<i>40.3%</i>
Employment and education		
Seeking work - from outside UK	20	2.2%
Seeking work - from within UK	17	1.8%
Financial problems - loss of job	78	8.5%
Study	0	0.0%
<i>Employment and education subtotal</i>	<i>115</i>	<i>12.5%</i>
Relationships		
Relationship breakdown	127	13.8%
Death of relative/friend	17	1.8%
Move nearer family/community	8	0.9%
<i>Relationships subtotal</i>	<i>152</i>	<i>16.5%</i>
Financial		
Financial problems - debt	3	0.3%
Financial problems - housing benefit	6	0.7%
Financial problems - other	23	2.5%
<i>Financial subtotal</i>	<i>32</i>	<i>3.5%</i>
End of stay in short or medium term accommodation		
Evicted - given non priority decision	9	1.0%
End of stay - asylum accommodation	3	0.3%
End of stay - hostel	9	1.0%
End of stay - other	33	3.6%
<i>End of stay in short or medium term accommodation subtotal</i>	<i>54</i>	<i>5.9%</i>
Victim of violence, harassment or abuse		
Domestic violence - victim	15	1.6%
Tenancy hijack	1	0.1%
Harassment/abuse/violence - racial	0	0.0%
Harassment/abuse/violence - gang	0	0.0%
Harassment/abuse/violence - homophobic	0	0.0%
Harassment/abuse/violence - other	14	1.5%
<i>Victim of violence, harassment or abuse subtotal</i>	<i>30</i>	<i>3.3%</i>
End of stay in institution		
End of stay - prison	38	4.1%
End of stay - hospital	7	0.8%
<i>End of stay in institution subtotal</i>	<i>45</i>	<i>4.9%</i>
Housing conditions		
Housing conditions	7	0.8%
Perpetrator of violence, harassment or abuse		
Domestic violence - perpetrator	9	1.0%
Transient		
Transient/travelling around	3	0.3%
Other		
Other	102	11.1%
Not recorded	915	
Total (excl. not recorded)	920	100%
Total	1835	

Note: Total excluding not recorded is used as the base for percentages.

2.5 Borough distribution

People seen rough sleeping in the year, by borough.

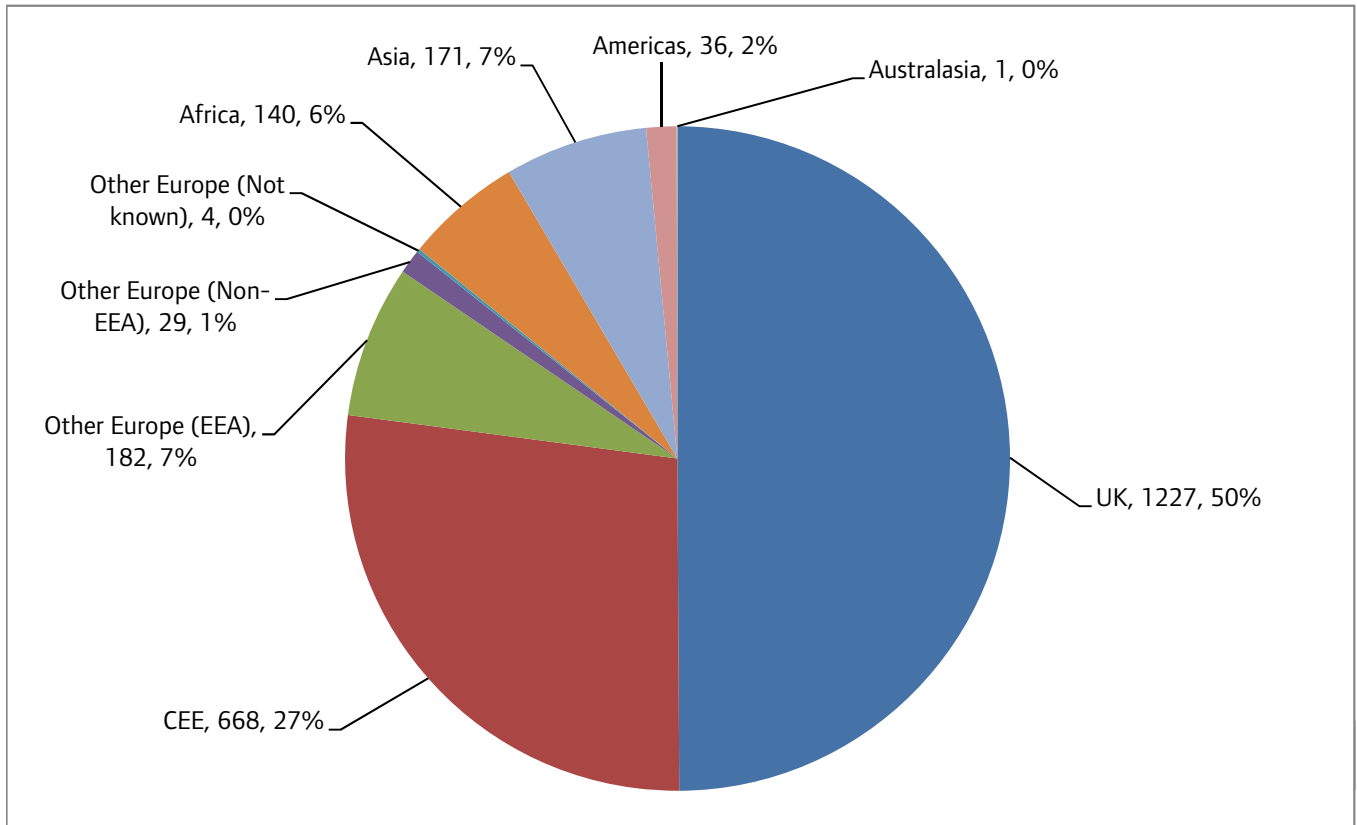
Borough	2012/13	2013/14	2014/15	2015/16	Change since 2014/15
Barking & Dagenham	12	14	27	32	5
Barnet	92	153	125	88	-37
Bexley	17	8	22	26	4
Bromley	30	46	44	47	3
Croydon	134	155	157	166	9
Enfield	63	97	174	136	-38
Greenwich	56	64	99	110	11
Hackney	103	141	155	148	-7
Haringey	85	84	100	135	35
Harrow	32	48	45	65	20
Havering	18	11	25	20	-5
Heathrow	127	165	266	241	-25
Hillingdon	50	63	57	56	-1
Hounslow	106	146	161	191	30
Kingston upon Thames	19	24	40	31	-9
Lewisham	99	141	199	133	-66
Merton	21	36	55	49	-6
Newham	124	202	221	260	39
Redbridge	83	83	121	222	101
Richmond	115	101	120	133	13
Sutton	15	23	46	35	-11
Waltham Forest	72	75	118	139	21
Wandsworth	62	47	125	96	-29

The outer boroughs in which the greatest numbers of rough sleepers were seen in 2015/16 were Newham, Heathrow, Redbridge, Hounslow and Croydon. The borough showing the greatest rise in numbers of rough sleepers compared to 2014/15 was Redbridge. Newham, Haringey and Hounslow also showed significant increases.

3. DEMOGRAPHICS & SUPPORT NEEDS

3.1 Nationality: Overall composition

People seen rough sleeping in the year, by nationality.



Base: 2458 people seen rough sleeping in the year whose nationality was known.

3.2 Nationality: Flow, stock, returner model

	Flow	Stock	Returner	Total	
Nationality	No.	No.	No.	No.	%
UK	893	192	142	1227	49.9%
Bulgaria	18	4	1	23	0.9%
Czech Republic	5	1	0	6	0.2%
Estonia	4	0	0	4	0.2%
Hungary	18	4	5	27	1.1%
Latvia	25	11	2	38	1.5%
Lithuania	67	22	10	99	4.0%
Poland	181	48	35	264	10.7%
Romania	177	14	4	195	7.9%
Slovakia	8	3	0	11	0.4%
Slovenia	1	0	0	1	0.0%
<i>CEE subtotal</i>	<i>504</i>	<i>107</i>	<i>57</i>	<i>668</i>	<i>27.2%</i>
Portugal	33	6	5	44	1.8%
Ireland (Republic of)	23	4	7	34	1.4%
Italy	18	13	3	34	1.4%
Spain	8	1	0	9	0.4%
France	10	2	3	15	0.6%
Other European (EEA) countries	35	7	4	46	1.9%
<i>Other Europe (EEA) subtotal</i>	<i>127</i>	<i>33</i>	<i>22</i>	<i>182</i>	<i>7.4%</i>
Other Europe (Non-EEA)	19	6	4	29	1.2%
Other Europe (Not known)	4	0	0	4	0.2%
Somalia	7	4	4	15	0.6%
Eritrea	11	3	1	15	0.6%
Other African countries	82	18	10	110	4.5%
<i>Africa subtotal</i>	<i>100</i>	<i>25</i>	<i>15</i>	<i>140</i>	<i>5.7%</i>
India	44	11	16	71	2.9%
Iran	9	2	0	11	0.4%
Sri Lanka	25	8	4	37	1.5%
Other Asian countries	39	8	5	52	2.1%
<i>Asia subtotal</i>	<i>117</i>	<i>29</i>	<i>25</i>	<i>171</i>	<i>7.0%</i>
Americas	30	2	4	36	1.5%
Australasia	0	1	0	1	0.0%
Not known	41	7	5	53	2.2%
Total (excl. Not known)	1794	395	269	2458	100.0%
Total (incl. Not known)	1835	402	274	2511	

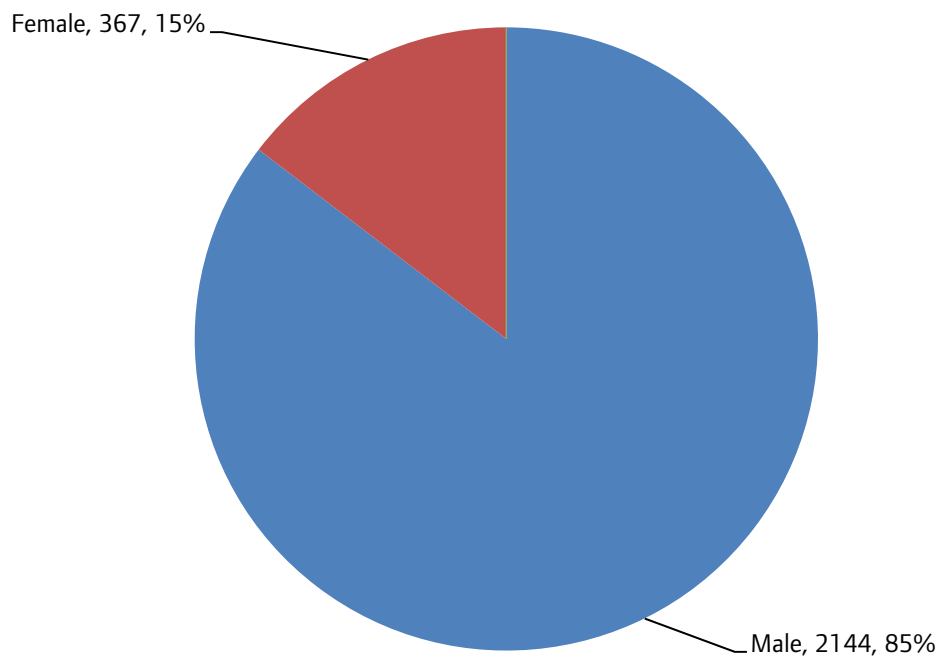
Note: Total excluding not known is used as base for percentages.

3.3 Nationality: Borough distribution

Borough	UK	CEE	Other Europe	Africa	Asia	Rest of world	Not known	Total
Barking & Dagenham	16	9	2	3	1	0	1	32
Barnet	36	34	5	3	5	0	5	88
Bexley	22	1	0	1	2	0	0	26
Bromley	36	6	2	2	0	1	0	47
Croydon	102	23	13	13	8	6	1	166
Enfield	66	48	11	6	3	1	1	136
Greenwich	52	40	6	7	3	1	1	110
Hackney	78	29	21	8	5	3	4	148
Haringey	43	60	11	7	9	3	2	135
Harrow	42	7	4	1	8	1	2	65
Havering	13	4	1	1	0	0	1	20
Heathrow	98	50	46	21	22	2	2	241
Hillingdon	43	3	4	1	4	0	1	56
Hounslow	76	73	17	7	11	1	6	191
Kingston upon Thames	27	3	0	0	1	0	0	31
Lewisham	84	16	13	9	0	9	2	133
Merton	23	16	2	2	2	1	3	49
Newham	83	112	16	18	20	3	8	260
Redbridge	85	58	13	10	54	2	0	222
Richmond	96	16	8	0	4	1	8	133
Sutton	25	0	3	4	3	0	0	35
Waltham Forest	50	61	14	7	2	2	3	139
Wandsworth	58	14	7	9	6	0	2	96

3.4 Gender

People seen rough sleeping in the year, by gender.

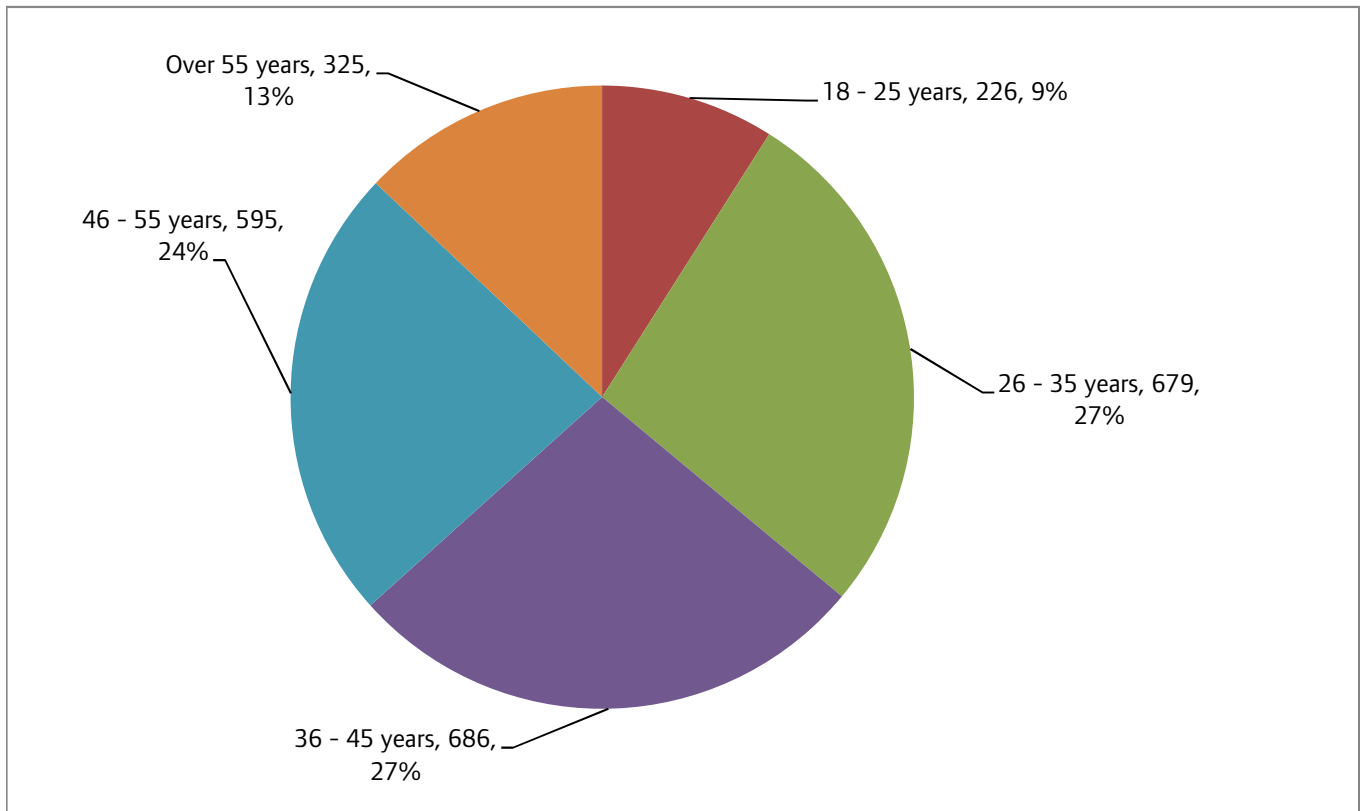


Base: 2511

Borough	Female	Male	Total
Barking & Dagenham	3	29	32
Barnet	12	76	88
Bexley	3	23	26
Bromley	8	39	47
Croydon	26	140	166
Enfield	29	107	136
Greenwich	13	97	110
Hackney	23	125	148
Haringey	16	119	135
Harrow	13	52	65
Havering	5	15	20
Heathrow	38	203	241
Hillingdon	12	44	56
Hounslow	23	168	191
Kingston upon Thames	4	27	31
Lewisham	19	114	133
Merton	9	40	49
Newham	39	221	260
Redbridge	29	193	222
Richmond	14	119	133
Sutton	7	28	35
Waltham Forest	18	121	139
Wandsworth	14	82	96
Unique total	367	2144	2511

3.5 Age

People seen rough sleeping in the year, by age.

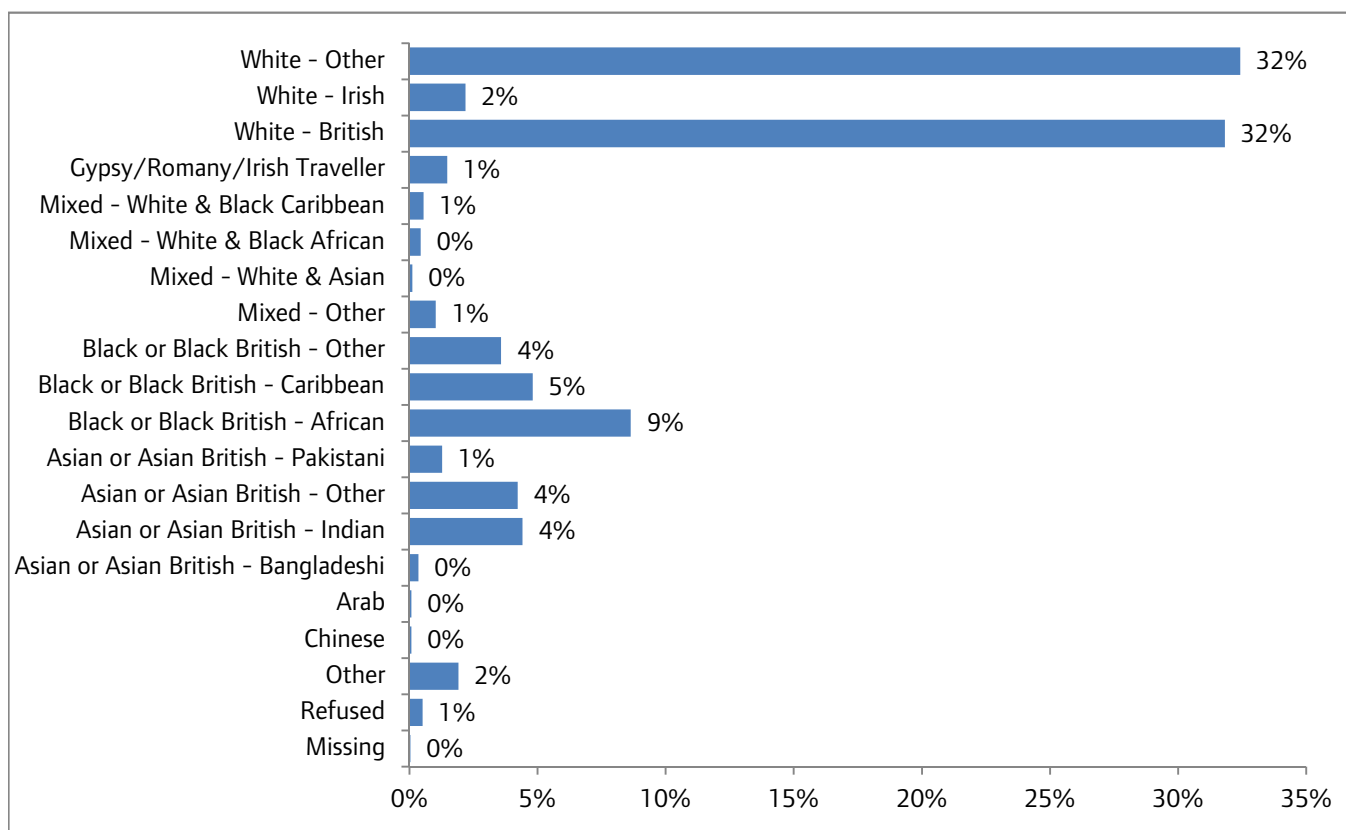


Base: 2511

Borough	Under 18 years	18 - 25 years	26 - 35 years	36 - 45 years	46 - 55 years	Over 55 years	Total
Barking & Dagenham	0	5	12	9	5	1	32
Barnet	0	8	31	23	14	12	88
Bexley	0	5	8	4	5	4	26
Bromley	0	5	9	15	13	5	47
Croydon	0	22	48	35	38	23	166
Enfield	0	10	28	37	44	17	136
Greenwich	0	8	37	30	26	9	110
Hackney	0	13	45	40	34	16	148
Haringey	0	9	36	46	28	16	135
Harrow	0	11	18	18	13	5	65
Havering	0	4	5	5	5	1	20
Heathrow	0	18	38	60	70	55	241
Hillingdon	0	4	19	21	6	6	56
Hounslow	0	14	50	64	38	25	191
Kingston upon Thames	0	1	17	6	5	2	31
Lewisham	0	15	32	31	35	20	133
Merton	0	2	13	15	12	7	49
Newham	0	23	77	68	60	32	260
Redbridge	0	22	76	61	39	24	222
Richmond	0	6	31	39	40	17	133
Sutton	0	3	9	9	10	4	35
Waltham Forest	0	11	35	42	37	14	139
Wandsworth	0	11	15	28	27	15	96
Unique total	0	226	679	686	595	325	2511

3.6 Ethnicity

People seen rough sleeping in the year, by ethnicity.



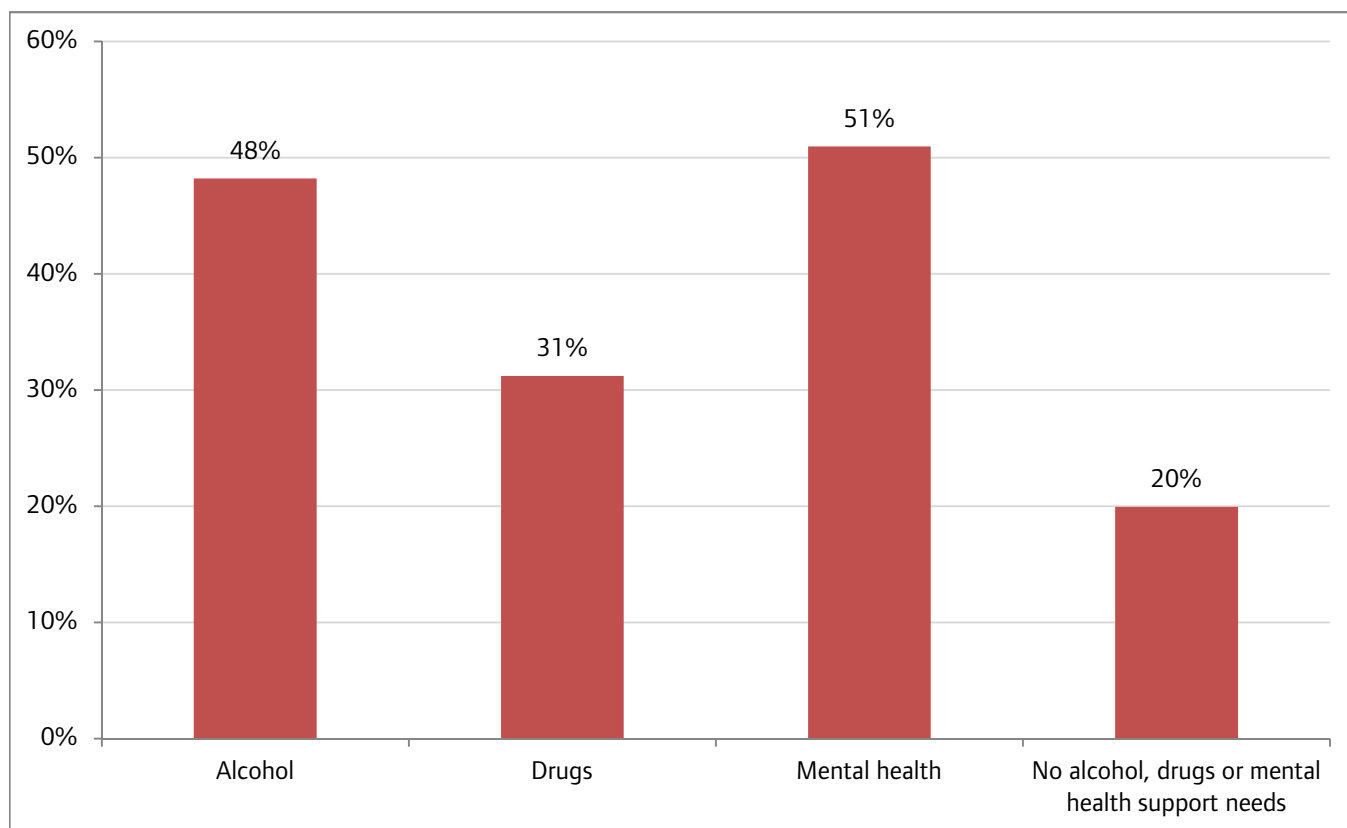
Base: 2511

Borough	White - British	White - Irish	White - Other	Gypsy/Romany/Irish Traveller	Black	Asian	Mixed	Chinese/Arab/Other	Missing/Refused	Total
Barking & Dagenham	12	0	12	0	5	1	2	0	0	32
Barnet	15	1	30	13	14	6	2	6	1	88
Bexley	22	0	1	0	1	2	0	0	0	26
Bromley	26	1	8	0	10	2	0	0	0	47
Croydon	72	4	32	0	40	9	3	6	0	166
Enfield	38	3	46	13	23	10	3	0	0	136
Greenwich	38	2	43	0	16	7	1	3	0	110
Hackney	53	6	44	0	29	6	7	3	0	148
Haringey	24	4	69	2	25	6	1	4	0	135
Harrow	17	3	10	0	11	19	2	2	1	65
Havering	10	0	5	0	1	0	3	0	1	20
Heathrow	51	6	81	2	54	37	4	5	1	241
Hillingdon	36	0	4	0	5	8	3	0	0	56
Hounslow	47	4	89	0	23	21	4	1	2	191
Kingston upon Thames	23	1	4	0	0	3	0	0	0	31
Lewisham	43	2	24	1	45	4	5	7	2	133
Merton	15	1	20	0	6	3	1	1	2	49
Newham	47	0	124	4	49	29	4	3	0	260
Redbridge	45	5	67	0	30	66	2	6	1	222
Richmond	82	4	24	0	5	9	2	4	3	133
Sutton	22	0	3	0	4	4	1	1	0	35
Waltham Forest	38	4	74	0	17	3	2	1	0	139
Wandsworth	40	5	20	2	20	5	3	0	1	96
Unique total	799	55	814	37	428	258	54	52	14	2511

3.7 Support needs

People seen rough sleeping in the year, by support needs.

Support needs data in CHAIN is derived from assessments made by those working with rough sleepers in the homelessness sector. It is important to note that 39% of rough sleepers in the outer boroughs in 2015/16 did not have a support needs assessment recorded.



Base: 1529. Note that the base figure for this chart excludes clients where none of the three support needs were known or assessed (982).

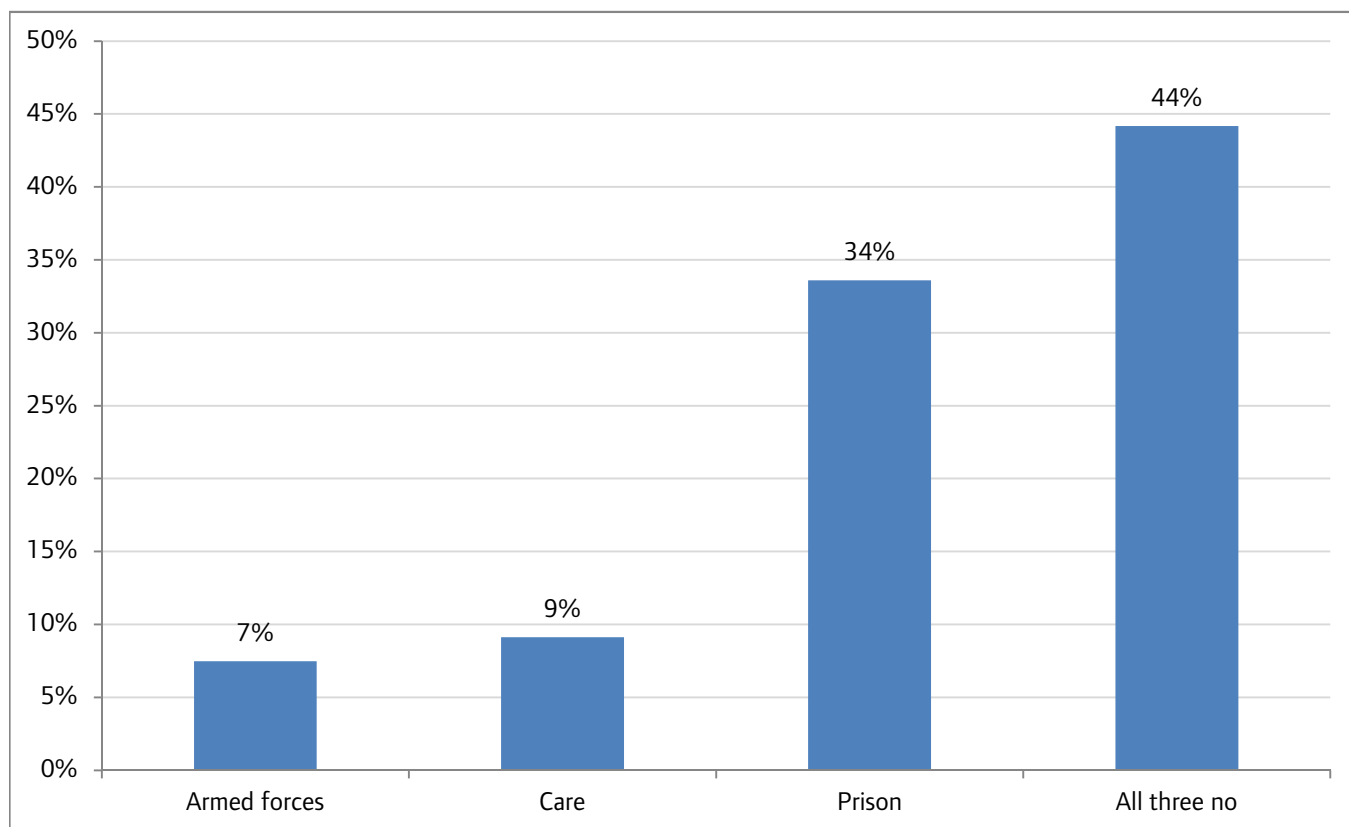
Support Needs	No. people	% of people seen rough sleeping
Alcohol only	241	10%
Drugs only	81	3%
Mental health only	257	10%
Alcohol and drugs	88	4%
Alcohol and mental health	214	9%
Drugs and mental health	114	5%
Alcohol, drugs and mental health	194	8%
All three no	305	12%
All three not known or not assessed	982	39%
All three no, not known or not assessed	35	1%
Total	2511	100%

Borough	Alcohol	Drugs	Mental health	No alcohol, drugs or mental health support needs	Total assessed*
Barking & Dagenham	7	10	11	5	17
Barnet	10	9	16	18	40
Bexley	8	7	13	3	19
Bromley	13	12	24	8	37
Croydon	48	40	63	16	99
Enfield	29	19	39	12	64
Greenwich	19	16	25	18	54
Hackney	54	49	47	10	95
Haringey	35	31	36	13	74
Harrow	18	14	25	10	41
Havering	2	2	3	1	6
Heathrow	38	10	51	46	120
Hillingdon	17	14	22	4	38
Hounslow	97	50	56	25	164
Kingston upon Thames	11	8	13	0	17
Lewisham	44	30	55	21	94
Merton	13	10	18	8	33
Newham	48	33	63	20	108
Redbridge	112	58	77	24	200
Richmond	55	29	56	16	99
Sutton	6	8	17	6	24
Waltham Forest	34	13	40	8	61
Wandsworth	35	17	33	20	66
Unique total	737	477	779	305	1529

*Excludes clients where none of the three support needs were known or assessed

3.8 Institutional & armed forces history

People seen rough sleeping in the year, by experience of armed forces, care or prison.



Base: 1700. Note that the base figure for this chart excludes clients where none of the three institutional histories were recorded (811).

Nationality of rough sleepers with experience of armed forces:

Nationality	No.	%
UK	40	2%
Non-UK	87	5%
Total with armed forces experience	127	7%
Base (total assessed)	1700	

127 people seen rough sleeping in the outer boroughs in 2015/16 had experience of serving in the armed forces, of whom 40 were UK nationals. Time spent in the forces could have been at any point in the person's life, and it is not necessarily the case that the person has recently been discharged.

Borough	Armed forces	Care	Prison	No armed forces or institutional history	Total assessed*
Barking & Dagenham	1	3	10	7	19
Barnet	4	4	17	18	45
Bexley	1	5	10	10	25
Bromley	2	4	17	18	41
Croydon	5	16	42	59	131
Enfield	8	12	24	37	84
Greenwich	4	5	20	26	58
Hackney	10	6	46	43	110
Haringey	10	9	34	32	92
Harrow	2	5	14	26	49
Havering	0	1	5	5	11
Heathrow	16	6	26	65	140
Hillingdon	2	4	20	13	42
Hounslow	8	9	39	68	140
Kingston upon Thames	0	1	11	6	20
Lewisham	9	14	42	50	109
Merton	1	2	10	21	34
Newham	11	17	42	45	125
Redbridge	9	9	67	105	202
Richmond	9	10	34	47	102
Sutton	0	0	11	13	26
Waltham Forest	9	8	24	25	64
Wandsworth	5	10	27	29	74
Unique total	127	155	571	751	1700

*Note: Total excluding clients where none of the three institutional histories were assessed.

4. HELPING PEOPLE OFF THE STREETS

4.1 Accommodation outcomes

Outreach teams and other services work to help rough sleepers into a range of accommodation types, most commonly hostels but also the private rented sector and residential treatment centres.

In 2015/16, 191 people who had been seen rough sleeping in the outer boroughs during the year were booked into accommodation by services based in, or primarily covering, the outer boroughs.

The table below details the accommodation outcomes achieved with people seen rough sleeping in the outer boroughs during the year, by services based in, or primarily covering, the outer boroughs.

	Hounslow Outreach	London Street Rescue	SPEAR Outreach	SPEAR SW London Resettlement	Thames Reach - TRIO
Accommodation type	No.	No.	No.	No.	No.
Temporary accommodation					
Assessment centre	0	10	0	0	0
Bed & breakfast	0	1	4	0	2
Clinic/Detox/Rehab	10	7	0	0	0
Friends & family	8	2	0	0	1
Hostel	0	11	5	0	9
Local authority temporary accommodation	1	46	0	1	4
Nightstop	0	0	0	0	0
Second-stage accommodation	1	0	0	0	0
Other temporary accommodation	2	13	5	3	13
<i>Temporary accommodation subtotal</i>	<i>22</i>	<i>90</i>	<i>14</i>	<i>4</i>	<i>29</i>
Long term accommodation					
Care home	0	0	0	0	0
Clearing House/RSI	2	4	0	0	1
Local authority tenancy (general needs)	0	0	1	0	1
Private rented sector - independent	8	12	1	0	7
Private rented sector - with some floating support	0	8	0	0	1
RSL tenancy (general needs)	0	3	0	0	0
Sheltered housing	0	0	2	0	1
St Mungo's complex needs	0	0	0	0	0
St Mungo's semi-independent	0	0	0	0	0
Supported housing	1	20	1	0	2
Tied accommodation	1	0	0	0	0
Other long-term accommodation	0	0	1	0	0
<i>Long term accommodation subtotal</i>	<i>12</i>	<i>47</i>	<i>6</i>	<i>0</i>	<i>13</i>
Total	34	137	20	4	42

Note: An individual may have been booked into accommodation more than once during the period.

4.2 NSNO attendance

People seen rough sleeping during the year who were referred from the outer boroughs to NSNO.

	2014/15*	2015/16
NSNO	858	709
NLOS	18	

*From October 2014 onwards NLOS ceased operating as a separate service and was integrated into NSNO. Some people may have attended both NSNO and NLOS during 2014/15.

4.3 Reconnection outcomes

Confirmed reconnections achieved with people seen rough sleeping in the year.

Outreach and other services help people to reconnect to their home area or country, where they are more likely to find a solution to their homelessness, for example through appropriate support networks, entitlement to accommodation or access to an alcohol treatment centre. Reconnection destinations could be another borough within London, an area elsewhere in the UK, or another country. Some people may have had more than one reconnection recorded during the year.

	London Street Rescue	Thames Reach - TRIO	Hounslow Outreach	SPEAR SW London Resettlement
Reconnection reason	No.	No.	No.	No.
Return to home area	0	7	3	1
Seeking work	0	0	0	0
Move to area for friends/family	0	6	3	0
Move to area with appropriate services	2	0	0	0
Reconnections total*	2	7	3	1

Reconnection destination	No.	No.	No.	No.
UK - London	1	0	0	0
UK - outside London	0	1	0	0
Central and Eastern Europe	1	6	3	1
Other Europe	0	0	0	0
Rest of the world	0	0	0	0
<i>Not known</i>	0	0	0	0
Reconnections total (excl. destination not known)	2	7	3	1

*Reconnections can be recorded with multiple reasons, so the overall total will be lower than the combined sum of the separate reconnection reasons. Percentages are based on the total number of reconnections.

13 people seen rough sleeping in the outer boroughs in 2015/16 also had a confirmed reconnection recorded by services based in or primarily serving the boroughs during the period.

85% of reconnections this year were to destinations outside the UK, all of which were to Central and Eastern European countries.

5. TEMPORARY ACCOMMODATION

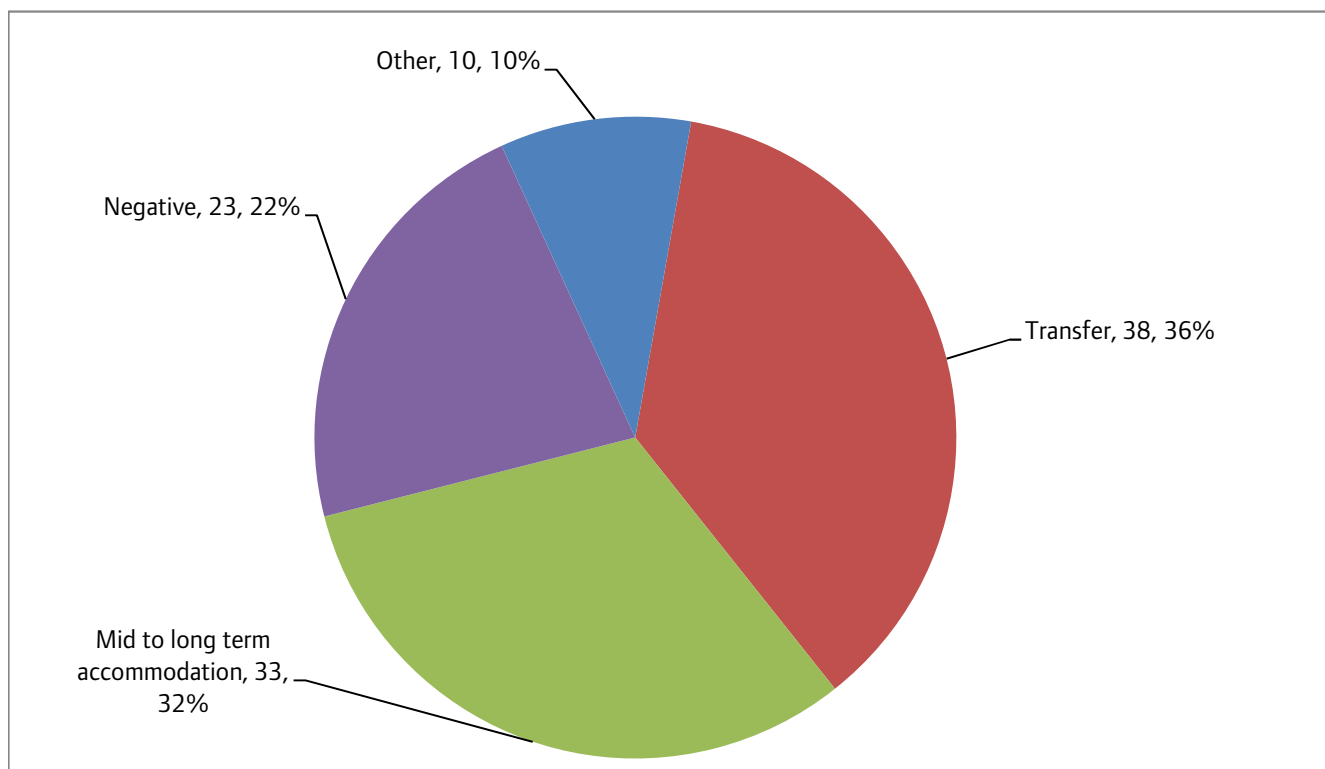
Arrivals and departures at hostels, assessment centres and second-stage accommodation based in the outer boroughs. All people counted in this section had previously been seen rough sleeping, but not necessarily during 2015/16.

5.1 Arrivals

A total of 93 individuals arrived at temporary accommodation during the period.

5.2 Departures: Destination on departure

A total of 88 individuals departed from temporary accommodation during the period.



Base: 104

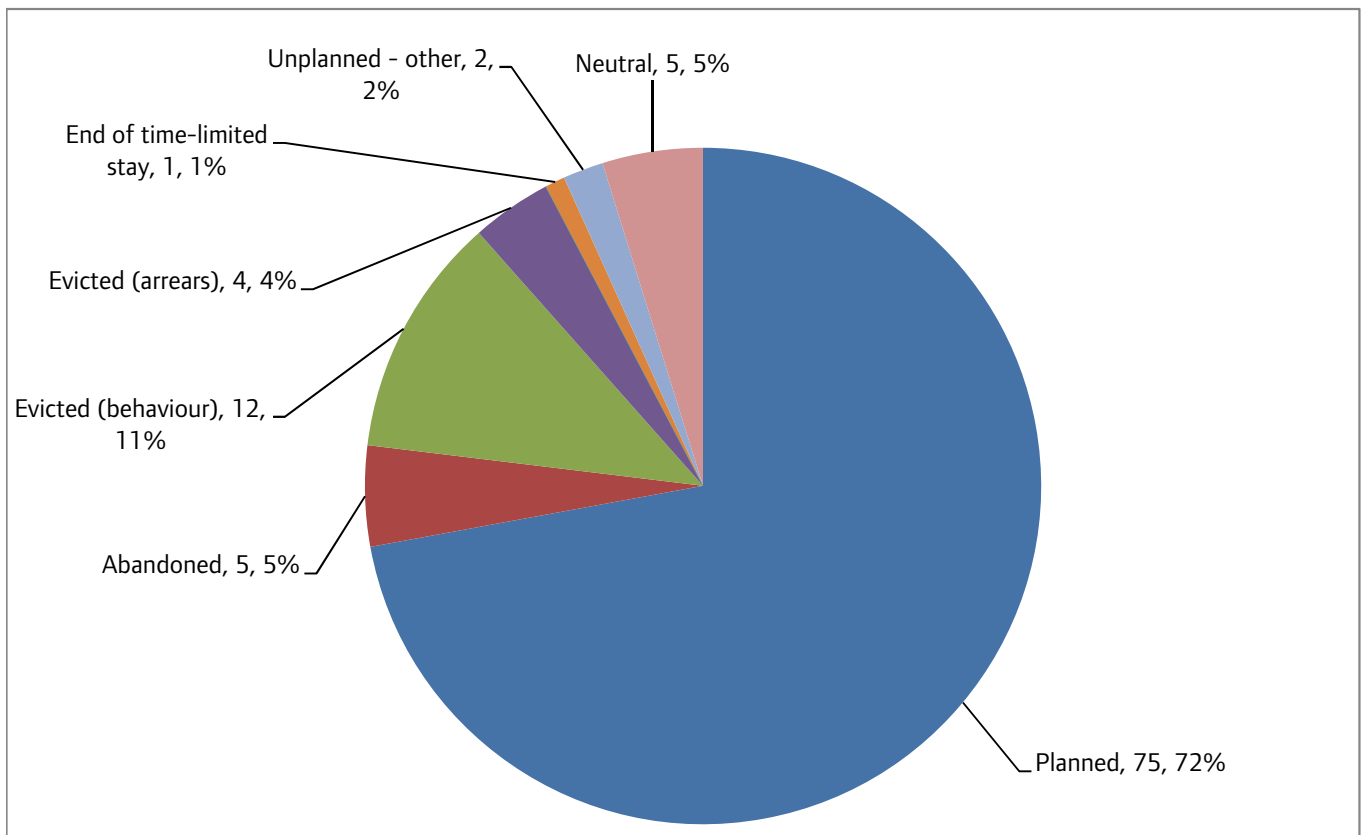
Destination on departure	Destination category	Chart colour
Assessment centre, Bed & breakfast, Detox clinic, Hospital - not long term/acute care, Hostel - another organisation, Hostel - within the organisation, NASS accommodation, Night shelter, NSNO assessment hub, NSNO staging post, Psychiatric hospital, Rehab clinic, Temporary accommodation (LA)	Transfer	
Accommodation where client is owner, Care home, Clearing House/RSI, Hospital - long term, LA tenancy (general needs), Long stay hospice, Private rented sector - independent, Private rented sector - with some floating support, Returned to home country (EEA), Returned to home country (non EEA), RSL tenancy (general needs), Sheltered housing, Supported housing, Tied accommodation with work	Mid to long term accommodation	
Committed suicide, Not known, Sleeping rough/Returned to streets, Taken into custody	Negative	
Died, Previous home, Staying with family, Staying with friends	Other	

Note: An individual may have had more than one accommodation departure during the period.

Destination on departure	No. departures	%
Transfer		
Assessment centre	4	4%
Bed & breakfast	0	0%
Detox clinic	6	6%
Hospital - not long term/acute care	1	1%
Hostel - another organisation	2	2%
Hostel - within the organisation	24	23%
NASS accommodation	0	0%
Night shelter	1	1%
NSNO assessment hub	0	0%
NSNO staging post	0	0%
Psychiatric hospital	0	0%
Rehab clinic	0	0%
Temporary accommodation (LA)	0	0%
<i>Transfer subtotal</i>	<i>38</i>	<i>37%</i>
Mid to long term accommodation		
Accommodation where client is owner	0	0%
Care home	0	0%
Clearing House/RSI	3	3%
Hospital - long term	0	0%
LA tenancy (general needs)	2	2%
Long stay hospice	0	0%
Private rented sector - independent	1	1%
Private rented sector - with some floating support	2	2%
Returned to home country (EEA)	0	0%
Returned to home country (non EEA)	0	0%
RSL tenancy (general needs)	0	0%
Sheltered housing	2	2%
Supported housing	23	22%
Tied accommodation with work	0	0%
<i>Mid to long term accommodation subtotal</i>	<i>33</i>	<i>32%</i>
Negative		
Committed suicide	0	0%
Not known	14	13%
Sleeping rough/Returned to streets	4	4%
Taken into custody	5	5%
<i>Negative subtotal</i>	<i>23</i>	<i>22%</i>
Other		
Died	5	5%
Previous home	0	0%
Staying with family	2	2%
Staying with friends	3	3%
<i>Other subtotal</i>	<i>10</i>	<i>10%</i>
Total	104	100%

5.3 Departures: Reason for leaving

Temporary accommodation departures by reason for leaving.



Base: 104

Note: An individual may have had more than one accommodation departure during the period. In most cases where a person's reason for leaving has been recorded as 'Neutral', their tenancy has ended due to them dying.

